

CITY OF ONEIDA WATER DEPARTMENT

News Release

109 North Main Street
Oneida NY 13421
Phone 315-363-1490
Fax 315-363-9558

FOR IMMEDIATE RELEASE

From: City of Oneida Water Department

Date: June 29, 2026

Phone: (315) 363-1490

Boil Water Advisory Notice

Due to a water main break that occurred at the intersection of Lenox Ave. and Broad St. on June 29, 2026, The City of Oneida Water Department and Madison County Department of Health is issuing a temporary Boil Water Advisory until sampling results are obtained and deemed acceptable.

Areas under the boil advisory are shown below as well as on the attached map:

Lenox Ave. between S. Willow St. and Main St.
Washington Ave. between S. Willow St. and Main St.
West St. between Washington St. and Farrier Ave.
S. Warner St. between Lenox Ave. and W. Railroad St.
Loucks St. between Lenox Ave and Washington St.
Broad St. between Farrier Ave. and Washington St.

Anticipated time for advisory is expected to be 3 days. A follow-up notice will be disseminated for release once the boil advisory is cleared.

More Information may be obtained from:

City of Oneida Water Department – (315) 363-1490

Madison County Health Department - (315) 366-2526



-End-

BOIL WATER NOTICE

Loss of pressure in The City of Oneida
(name of Public Water System)

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to See attached list and/or map
(describe area or attach map)

What Happened ?

At about 12:00 PM (time) on Monday, June 29 (date) the water system lost pressure due to a water main break. When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What is being done ?

The City of Oneida Water Department is working to repair the break.
(describe corrective actions)

Sampling will be conducted in impacted areas on 6/30/26 & 7/1/26.

It is likely that you will need to boil water for the next 3 days 0 hours until the problem is fixed. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

Andrew Campany of the Oneida Water Department at 315-363-1490 Ext. 155
(name of person) (name of Public Water System) (phone number)

or the Madison County Department of Health at 315-366-2526
(County/District Office) (phone number)

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

State Water System ID#: NY2602381

Date distributed: 06/29/2026



MADISON COUNTY PUBLIC HEALTH



MARLA VELKY-REGER, LCSW-R
Board of Health President

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ERIC FAISST
Public Health Director

Phone: 315-366-2361
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Impacted Area

- Lenox Ave. between S. Willow St. and Main St.
- Washington Ave. between S. Willow St. and Main St.
- West St. between Washington St. and Farrier Ave.
- S. Warner St. between Lenox Ave. and W. Railroad St.
- Loucks St. between Lenox Ave and Washington St.
- Broad St. between Farrier Ave. and Washington St.