

Madison County, NY – Community Services Directory

Resources for Residents in Need

Mental Health & Crisis Support

Madison County Mental Health Department

24/7 Crisis Line: 315-366-2327 (press 1)

Main: 315-366-2327 | Email: MHIntake@madisoncounty.ny.gov

Website: <https://www.madisoncounty.ny.gov/390/Mental-Health>

Emergency walk-in support, therapy, medication management, and referrals.

Liberty Resources – Mobile Crisis Team

Phone: 315-251-0800

Mobile outreach and crisis intervention for mental health emergencies.

Liberty Resources – Peer Support

Phone: 1-855-778-1900

Peer-run support line offering help from individuals with lived experience.

2-1-1 Human Services Referral

Dial 2-1-1 or 1-844-342-5211 | Website: <https://www.211.org>

Free 24/7 confidential service connecting residents to local resources.

Housing, Homelessness, and Basic Needs

Madison County Department of Social Services (DSS)

Phone: 315-366-2211

Website: <https://www.madisoncounty.ny.gov>

Provides emergency shelter, housing assistance, and public benefits.

Community Action Partnership (CAP) of Madison County

Morrisville Office: 315-684-3144 | Fax: 315-684-9650

Canastota Office: 315-697-3588 | Fax: 315-697-3690

Email: ecrofut@capmadco.org | Website: <http://www.capmadco.org>

Offers housing stabilization, rent and utility help, and budgeting support.

Venture House (Liberty Resources)

Phone: 315-363-1441

Supportive housing helping adults build independent living skills.

Substance Use & Prevention

BRiDGES – Madison County Council on Alcoholism & Substance Abuse

Phone: 315-697-3947 | Website: <https://bridgescouncil.org>

Prevention programs, Narcan training, smoking cessation, and overdose prevention.

Family Counseling Services (FCS)

Phone: 315-280-0400

Mental health and substance use counseling for individuals and families.

Consumer Services of Madison County (PROS Clinic)

Phone: 315-363-2451

Personalized recovery services for people living with mental illness.

Domestic Violence & Victim Support

Help Restore Hope Center (Liberty Resources)

24/7 Hotline: 1-855-966-9723

Safe shelter, advocacy, and counseling for survivors of domestic violence and sexual assault.

Peer Support & Recovery**Pathways Wellness Center (Liberty Resources)**

Phone: 1-855-387-3030

Peer-run recovery center with wellness planning, group support, and a 24/7 warm line.

Seniors & Adults**Madison County Office for the Aging**

Phone: 315-697-5700 | Toll-Free: 1-866-220-2009 | Fax: 315-697-5777

Services include nutrition programs, caregiver support, and adult protective services.

Community Recreation & Youth**Oneida Family Branch YMCA**

Phone: 315-363-7788 | Fax: 315-363-7352

Address: 701 Seneca Street, Oneida, NY 13421

Website: <http://www.ymcattrivalley.org>

Offers youth programs, swimming, fitness, afterschool care, and camps.

National Hotlines (Available to All)**Suicide & Crisis Lifeline**

Dial 988 (formerly 1-800-273-TALK)

Crisis Text Line

Text GOT5 or HOME to 741741

Veterans Crisis Line

Dial 988, then press 1 | Text 838255 | Website: <https://www.veteranscrisisline.net>

National Domestic Violence Hotline

1-800-799-SAFE (7233)